

My Ref: Scrutiny/Correspondence/Cllr McGarry  
11 April 2019

Councillor Susan Elsmore  
Cabinet Member Social Care, Health & Well-being  
County Hall  
Cardiff  
CF10 4UW



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Appendix B

Dear Susan,

## COMMUNITY & ADULT SERVICES SCRUTINY COMMITTEE – 3 APRIL 2019 – ADULT SAFEGUARDING UPDATE

As Chair of the Community & Adult Services Scrutiny Committee, I wish to thank you and officers for attending Committee and providing Members with an update on Adult Safeguarding. Members of the Committee have requested that I feedback the following comments and observations to you:

In terms of the proposed pathway for Adult Safeguarding referrals, Members have requested clarification on how a multi-agency approach will be incorporated into the process. They would also request details of the agencies who will be involved in the framework along with clarity on MASH's role.

Members also wished to highlight their concerns over staff struggling to understand adult safeguarding responsibilities as set out in the Social Services and Well-being (Wales) Act 2014, and the possible inconsistency at service level this could create. Members noted that training will commence for Operational Managers shortly, but would request further clarity on how it is proposed that this is then cascaded down to all levels of staff. Members wish to highlight that the lack of understanding could be due to a disconnect between Senior Managers and their staff.

Members noted that the upcoming audit should reveal why 50% of referrals were deemed as inappropriate. To fully understand why this is the case, they have asked that you provide them with a copy of the audit's final findings once it is available so that they can review the content of the document.

Thank you once again to you and your officers for attending Committee, to confirm I require a response to the following:

- How a multi-agency approach will be incorporated into the proposed pathway.
- Information on what agencies will be involved.
- Clarity on MASH's role within the framework.
- How information on adult safeguarding responsibilities will be cascaded down to all staff.

### GWEITHIO DROS GAERDYDD, GWEITHIO DROSOCH CHI

Mae'r Cyngor yn croesawu gohebiaeth yn Gymraeg, Saesneg neu'n ddwyieithog. Byddwn yn cyfathrebu â chi yn ôl eich dewis, dim ond i chi roi gwybod i ni pa un sydd well gennych. Ni fydd gohebu yn Gymraeg yn arwain at oedi.

### WORKING FOR CARDIFF, WORKING FOR YOU

The Council welcomes correspondence in Welsh, English or bilingually. We will ensure that we communicate with you in the language of your choice, as long as you let us know which you prefer. Corresponding in Welsh will not lead to delay.



Yours,

A handwritten signature in black ink, appearing to read 'M. McGarry', with a long, sweeping horizontal stroke extending to the right.

**COUNTY COUNCILLOR MARY M<sup>C</sup>GARRY**

**Chairperson - Community & Adult Services Scrutiny Committee**

Cc: Claire Marchant, Director of Social Services.

Louise Barry, Assistant Director, Adult Social Services.

Ceri Tanti, Cabinet Office.